

Operating instructions

UnimaticWash V2000

Washing machine

Thank you for choosing to buy one of our products. Your appliance is made to high standards and is easy to use. Nevertheless, please take the time to read these operating instructions in order to familiarize yourself with the appliance and get the best use out of it.

Please follow the safety precautions.

Modifications

Text, diagrams and data correspond to the technical standard of the appliance at the time these operating instructions went to press. The right to make technical modifications for the purpose of the further development of the appliances is reserved.

Validity

These operating instructions apply to:

Model designation	Model number	Type
UnimaticWash V2000	11019	UW2T-11019

Variations depending on the model are noted in the text.

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1 Safety precautions

1.1 Symbols used



Denotes important safety precautions.

Failure to observe said precautions can result in injury or in damage to the appliance or fittings!



Information and precautions that should be observed.



Information on disposal



Information about the Operating Instructions

- ▶ Indicates step-by-step instructions.
 - Describes how the appliance reacts to the steps taken.
- Indicates a list.

1.2 General safety precautions



- Read the operating instructions before using the appliance for the first time.



- This appliance can be used by children aged 8 and above and by persons with reduced physical, sensory or mental capabilities, or lack of experience and/or knowledge, provided they are supervised or have been instructed on the safe use of the appliance and have understood the hazards involved. Children shall not play with the appliance.

Cleaning and user maintenance shall not be undertaken by children without supervision.

- If an appliance is not equipped with a mains cable and a plug or other means for disconnecting from the mains with a contact opening on each pole complying with the conditions of overvoltage category III for full isolation, an isolating device must be incorporated into the permanently installed electrical installation in accordance with the installation regulations.
- If the mains cable of this appliance is damaged, it must be replaced by the manufacturer or its Customer Services or a similarly qualified person in order to avoid hazard.

1.3 Appliance-specific safety precautions



- Children under 3 years of age must be kept away unless constantly supervised.
- The appliance has a maximum dry load capacity of 8 kg.

1.4 Instructions for use

Before using for the first time

- The appliance must be installed and connected to the electricity supply in accordance with the separate installation instructions. Have a qualified fitter/ electrician carry out the necessary work.
- Ensure access to the place of disconnection (e.g. socket outlet, wall switch, fuse) and the water tap.
- The transport lock must be removed. Failure to remove the transport locks can result in damage to the appliance or to the apartment or laundry room fittings.

Correct use

- The appliance is only suitable for washing home textiles with water and regular automatic washing machine detergent. It is designed for use in the home and for the above-mentioned purpose only. No liability is assumed for any damage caused by improper or incorrect use.
- Before closing the appliance door and starting a programme, ensure that there are no foreign objects or pets in the washing drum.

Services and support

- If the appliance is not working properly or in case a repair is needed, follow the instructions given in the «Service & Support» section. Please contact our Customer Services if necessary.
- Any repairs, modifications or manipulations to the appliance, especially any electrically live parts, may only be carried out by the manufacturer, its Customer Services or a similarly qualified person. Repairs if carried out incorrectly may cause serious injury, damage to the appliance and fittings, as well as affect the functioning of the appliance.
- Any work carried out by an unauthorized service provider as well as the use of spare parts other than the original spare parts void the obligations under the warranty.

Note on use

- If the appliance is not functioning properly, disconnect it from the power supply immediately.
- To protect your washing, follow the fabric care symbols and the hints and advice in the «Washing tips» section.

Caution: Burns hazard

- Textiles that have been cleaned, treated or soaked with flammable chemicals, detergents or solvents such as benzene, alcohol, stain remover, oil, paint, wax, etc. are not to be washed in the appliance. Fire or explosion hazard! Wash materials containing such substances first by hand with water or allow the solvent to evaporate completely.

Caution: Risk of injury



- Ensure the washing drum is stationary before reaching inside. Do not touch the washing drum while it is still in motion – risk of serious injury!
- Disconnect the appliance from the mains before carrying out maintenance work.

Caution: Risk to life

- Packaging material, e.g. plastic film and polystyrene, can be dangerous for children and animals. Danger of suffocation! Keep packaging material away from children and animals.

How to avoid damaging the appliance

- Close the appliance door carefully.
- When cleaning the appliance make sure no water gets inside it. Use a moderately damp cloth. Do not spray the outside or the inside of the appliance with water. If water gets inside the appliance, it will cause damage.

1 Safety precautions

- Before closing the appliance door and starting a programme, ensure that there are no foreign objects or pets in the washing drum, detergent compartment or around the foreign body trap. Foreign objects such as coins, nails, paper clips, etc. can damage parts of the appliance as well as the washing.
- During longer periods of absence, turn off the water tap before switching off the power by pulling out the mains plug. Never pull the mains plug out of the mains socket by the cable. Please note: The built-in overflow protection is rendered inactive when the power is switched off.
- Textiles with metal or plastic reinforcements such as belt buckles and protectors are not to be washed in the appliance. Risk of damage.
- Trainers, diving suits, rucksacks, carpets, etc. are not to be washed in the appliance.

2 Using for the first time

The appliance must be installed and connected to the electricity supply in accordance with the separate installation instructions. Have a qualified fitter/electrician carry out the necessary work.



The appliance was tested with water before being shipped. There may therefore still be traces of water left in the appliance.

Transport lock



Before using the appliance for the first time, the transport lock must be removed (2 screws with washers at the back of the appliance, polystyrene ring in the drum), in order to avoid damage to the appliance.

Running the first wash cycle without any washing

Run an empty wash cycle to remove any residues from the manufacturing process.

- ▶ Add a little washing detergent to compartment II.
- ▶ Select coloureds 60 °C.

3 Appliance description

3.1 Your appliance

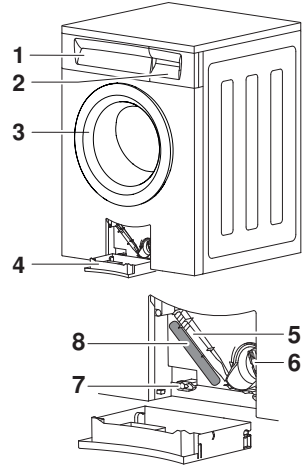
- Load capacity: 8 kg dry washing
- 8 main wash programmes
- 5 additional programmes
- 5 additional functions
- Sensors for optimizing the wash cycle
- Digital display for hints and trouble-shooting
- Automatic door opener
- Childproof lock
- Anti-leak protection

3.2 Appliance construction



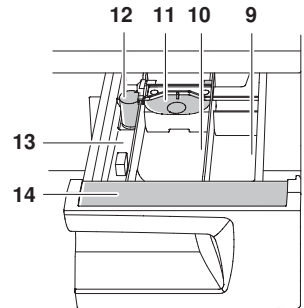
The appliance door can be opened to the left or to the right. Our service department can convert the appliance accordingly.

- 1 Operating and display elements (pivoting panel)
- 2 Detergent dispenser drawer
- 3 Appliance door
- 4 Drain tray
- 5 Emergency door release tool
- 6 Foreign body trap
- 7 Emergency door release
- 8 Identification plate with serial number (SN)

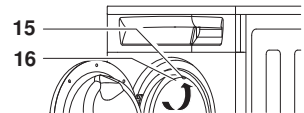


Detergent dispenser drawer

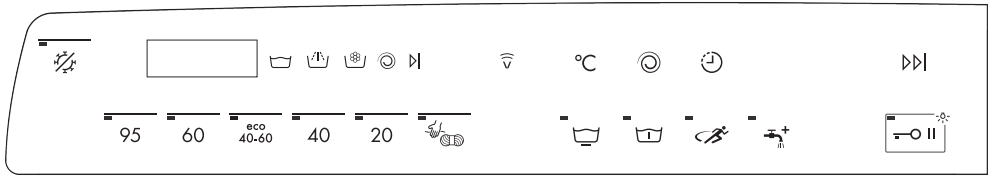
- 9 Pre-wash detergent, compartment I
- 10 Main wash detergent, compartment II
- 11 Flap for liquid detergent
- 12 Siphon for fabric conditioner (softener)
- 13 Fabric conditioner (softener), compartment



- 14 Quick operating instructions
Front: German / French
Back: English / Italian
- 15 Circulation nozzle
- 16 Drum illumination



3.3 Operating and display elements



Main programmes

95 Whites 95 °C



- 1× Hand wash 20 °C
- 2× Woollens 30 °C

60 Coloureds 60 °C

^{eco} 40-60 Eco programme for cottons



Appliance hygiene

40 Coloureds 40 °C

20 Coloureds 20 °C

Additional programmes



Easy care



Sprint



Pre-wash



AquaPlus

Additional functions



Temperature setting



- Fast forward
- End of programme



Without function



Spin speed



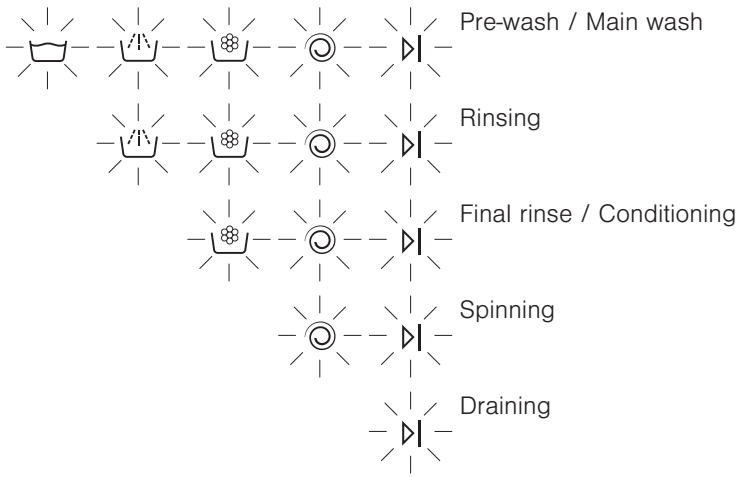
- Pause
- Door opener
- Drum illumination



Delayed start

Programme progress display


The programme progress display shows the stage at which the programme is at.





The corresponding time remaining for the programme is displayed in the digital display.

Indicator lights

The buttons for the main programmes, the additional programmes and certain additional functions are equipped with an indicator light.

 **Indicator lights flash**
Programmes or functions can be selected.

 **Indicator lights are illuminated**
Programme or function is/are active (running).

 **Indicator lights are dark**
Programmes or functions are switched off.


4 Programme overview

Consumption values

The consumption data and programme times given serve only as a guide. They refer to the maximum load capacity and can vary with, for instance, towelling material, a very cold water feed, the degree of soiling selected or a smaller wash load. The time remaining shown and the programme end time are adjusted accordingly. The spin speeds given are the factory settings.


4.1 Main wash programmes

Whites 95 °C

95 White cottons, linens with the  fabric care symbol e.g. bed and table linen, towels, white or colour-fast underwear.



- Load: 1–8 kg
- Spin speed: 1200 rpm
- Duration: 1h33¹
- Water: 75 l¹
- Energy: 2.2 kWh¹

Coloureds 60 °C

60 Coloured cottons with the  fabric care symbol e.g. bright blouses, overalls, shirts, bed linen.

- Load: 1–8 kg
- Spin speed: 1200 rpm
- Duration: 1h13¹
- Water: 65 l¹
- Energy: 1.3 kWh¹

Eco programme

eco 40-60 Most efficient programme. Suitable for washing cotton textiles with the  or  fabric care symbol together in the same cycle. In order to save energy, the actual water temperature is lower than the programme temperature displayed for this programme. A longer washing time, however, still ensures a very good washing performance.





The consumption values are described in the section on «Technical data».

Coloureds 40 °C

40 Coloured cottons and mixed washing with the  fabric care symbol e.g. coloured sweatshirts, t-shirts.

- Load: 1–8 kg
- Spin speed: 1200 rpm
- Duration: 1h05¹
- Water: 70 l¹
- Energy: 0.8 kWh¹

Coloureds 20 °C

20 Energy-saving programme for lightly soiled textiles with fabric care symbols , ,  or .

- Load: 1–8 kg
- Spin speed: 1200 rpm
- Duration: 0h57¹
- Water: 70 l¹
- Energy: 0.3 kWh¹

Hand wash 20 °C

 Very gentle wash for items labelled with the  fabric care symbol.

1×

- Load: 1–2 kg
- Spin speed: 600 rpm
- Duration: 0h45¹
- Water: 58 l¹
- Energy: 0.2 kWh¹

¹ Indicative values

Woolens 30 °C



2×

Gentle treatment for woollens and other delicate textiles. Only for woollens with a felt-free finish and labelled as «machine washable».

- Load: 1–2.5 kg
- Spin speed: 800 rpm
- Duration: 0h48¹
- Water: 52 l¹
- Energy: 0.3 kWh¹

Appliance hygiene



Without any washing. A small amount of water is heated up to around 80 °C and the steam produced sharply reduces the germ count.

- Load: 0 kg
- Spin speed: none ©
- Duration: 0h23¹
- Water: 9 l
- Energy: 0.7 kWh¹

4.2 Additional programmes

Easy care



For washing requiring very gentle treatment

- Reduced washing action
- Higher water level during washing and rinsing
- Reduced spin speed: 800 rpm
- Optimum wash load: max. 3.5 kg

Pre-wash



Suitable for heavily soiled washing


- Programme duration extended: about 15 minutes


Sprint




Quick programme for lightly soiled washing

- Programme duration for 2.5 kg wash load

20 +  : 26 minutes

40 +  : 29 minutes

60 +  : 39 minutes

- 2 instead of 3 rinsing cycles
- Optimum wash load: max. 2.5 kg



Add a small quantity of washing detergent.

A large washing load or too much washing detergent can significantly lengthen the programme duration.

AquaPlus



More intensive rinsing

- Increased water level during rinsing
- Additional rinsing cycle

¹ Indicative values

Intensive programme




Suitable for heavily soiled washing

- Significant lengthening of the washing duration
 - ▶ Touch the desired main programme button (95, 60, 40 or 20) 2×.
 - **int** appears in the digital display.

Separate rinsing / Separate spinning



It is possible to skip parts of the programme selected.

- ▶ Select main programme according to fabric care labels.
- ▶ Touch the  button 1×.
 - Rinsing and final spin are selected.
- ▶ Touch the  button 2×.
 - Final rinse / Conditioning and final spin are selected.
- ▶ Touch the  button 3×.
 - Separate final spin is selected.

4.3 Additional functions

Temperature setting



The temperature can be changed in steps of 10 °C or 15 °C, allowing slightly soiled (not stained) textiles to be washed with a saving in energy.

10°C: Not heated

Spin speed



The spin speed can be changed in steps of 200 rpm (1200, 1000, 800, 600, 400 rpm, stop after rinsing, 1500, 1400 rpm). Delicates can thus be spun at a low spin speed. However, this increases the drying time (greater energy consumption for tumble drying).


Delayed start



Take advantage of cheap-rate electricity (setting range of up to 24 hours). When the delayed start time set is reached, the programme starts automatically.


Fast forward / End of programme




Touch the  button to skip individual parts of a programme at any time during the programme sequence.

Pause / Door opener / Drum illumination



Touching the  button 1× when a programme is running will cause the programme to pause. The drum illumination is switched on at the same time.

Touching the  button again will cause the appliance door to open provided the appliance is in a state that allows this action (depends on the water level, temperature and speed).

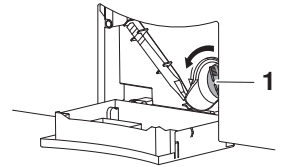
Touch the flashing main programme button to end the pause and resume the programme.

The drum illumination can be turned on and off.

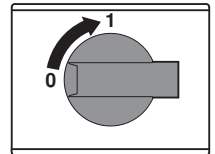
5 Washing

5.1 Preparing the appliance

- ▶ Ensure that the foreign body trap 1 is inserted properly.




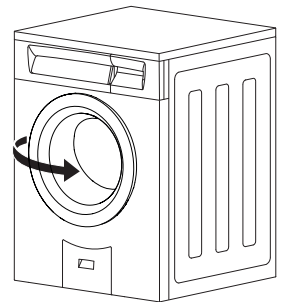
- ▶ Insert plug into mains socket or turn on at wall switch.
 - The appliance switches on.



- ▶ Turn on water tap.

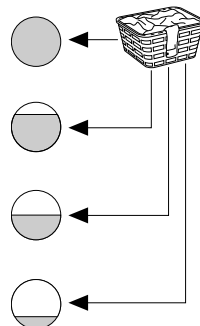


- ▶ Touch the  button to open the appliance door.



5.2 Loading the appliance

- ▶ Load dry washing (max. 8 kg).
- If washing normally soiled whites and coloureds, fill the washing drum.
- If washing heavily soiled whites and coloureds, fill the washing drum max. $\frac{3}{4}$ full.
- If washing easy care cotton fabrics, white and coloured synthetic fabrics as well as mixed fabrics, fill the washing drum max. $\frac{1}{2}$ full.
- If washing delicates, woollens, silks, polyacrylics or net curtains, fill the washing drum max. $\frac{1}{4}$ full.



For wet loads, halve these load capacities.

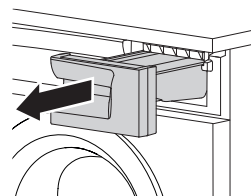
To prevent unbalanced spinning, vibration noise and interrupted spinning action, avoid loading the washing drum with any one single, heavy item.

- ▶ Close the appliance door (pushing firmly to)
 - The indicator lights for the programme buttons flash

If no programme selection is made within 20 seconds, all the displays go out. However, it is still possible to make a programme selection.

5.3 Adding washing detergent

- ▶ Pull the detergent dispenser drawer out as far as it will go.



Powder detergent

If using powder detergent, flap **1** in compartment **II** must be open.

- ▶ Lift flap **1** and push back.

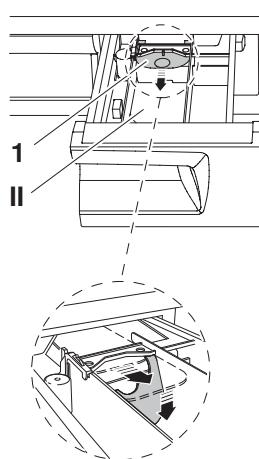
Liquid detergent




If using liquid detergent, flap **1** in compartment **II** must be closed.

► Pull flap **1** to the front and fold down.

Do not fill with liquid detergent past the upper mark.

Liquid detergent can only be used for the main wash with programmes without a pre-wash. They are only suitable for temperatures of up to 60 °C. With 95 °C programmes, liquid detergents are not as effective as they do not contain bleach.



Liquid detergents are best used with the main programmes 20 /  and with programmes with  and .

Liquid detergent and a delayed start

If a delayed start has been selected, after loading the washing the liquid detergent should be added to a dosing aid (e.g. ball). It is important that the liquid detergent does not spill onto the washing during the delayed start period, otherwise the washing could be damaged through a possible chemical reaction.

Detergent dosage



Adding too much washing detergent can cause excess foaming, giving a poor wash result and, in the worst case, causing damage to the appliance.

The amount of detergent required depends on the degree of soiling as well as the wash load, the hardness of the water and the product being used. Follow the detergent manufacturer's dosing instructions.


The hardness of the water is measured using the French degree of water hardness (° fH) and is subdivided into three categories:

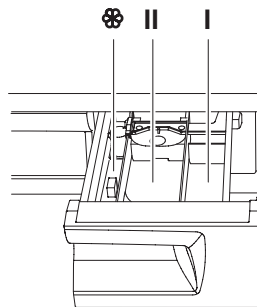
- Soft 0 °fH to 15 °fH
- Medium 15 °fH to 25 °fH
- Hard over 25 °fH

(NB Use water softener to reduce amount of washing detergent required.)

The local water authorities can provide information on the level of water hardness in your area.

Compartments

Pre-wash detergent	Compartment I
Main wash detergent	Compartment II
Fabric conditioner (softener)	Compartment 



Do not fill with fabric conditioner past the «MAX» mark.

Dyeing textiles

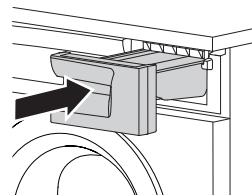
Textiles can be dyed in the appliance using suitable dyeing agents. Please follow the manufacturer's safety instructions and warnings carefully.



Each wash programme starts with brief draining and for this reason liquid dye components should be added after this.

After adding the washing detergent

- ▶ Push the detergent dispenser drawer back in.
- ▶ Select programme.



5.4 Selecting a programme

«Press and go»

A main programme can be selected at the touch of a single button. All the necessary settings for the programme are provided automatically.

Select or deselect any additional programmes or additional functions by touching the corresponding button.

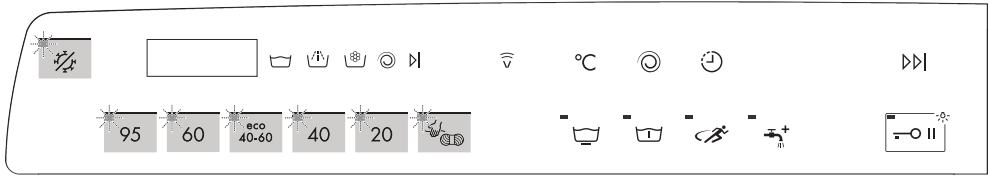
If no other button is touched within the next 20 seconds, the programme selected starts automatically.



Use the programme overview to determine which programme is the most suitable for your washing.

Selecting main programme

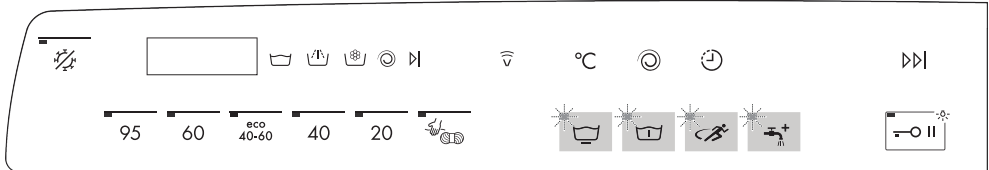
- ▶ Close the appliance door.
 - The indicator lights for the programme buttons flash.



- ▶ Touch the desired programme button 1× (or 2× for intensive programmes 95, 60, 40, 20 and for Woollens).
 - The indicator light for the programme selected illuminates.
 - The selected temperature is displayed.
 - After a short time the display changes to the likely duration of the wash programme (hours/minutes).
 - The indicator lights for additional programmes that may be selected flash.

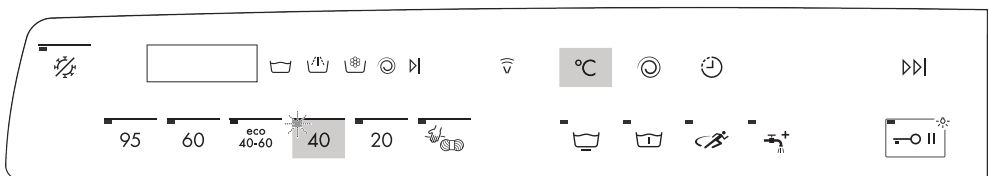
- ▶ A new programme can be selected during this time. All additional programmes selected are cancelled and must be reselected.
 - If no other button is touched within the next 20 seconds, the programme selected starts automatically.

Selecting additional programme



- ▶ Touch the required button when the indicator light flashes.
 - The new programme duration is displayed in the digital display.

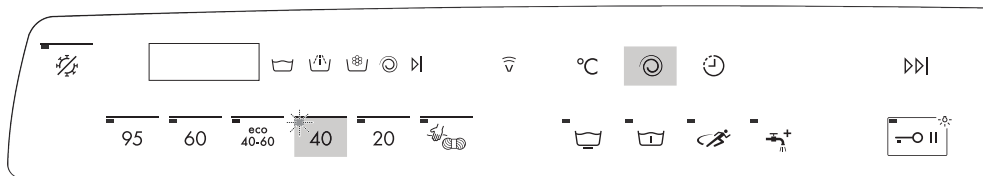
Changing the temperature




- ▶ Immediately after selecting a programme, touch the °C button repeatedly until the desired temperature appears in the digital display.

- ▶ It is still possible to change the temperature once the programme has started running.

Changing the spin speed



- ▶ Immediately after selecting a programme, touch the  button repeatedly until the desired spin speed appears in the digital display.

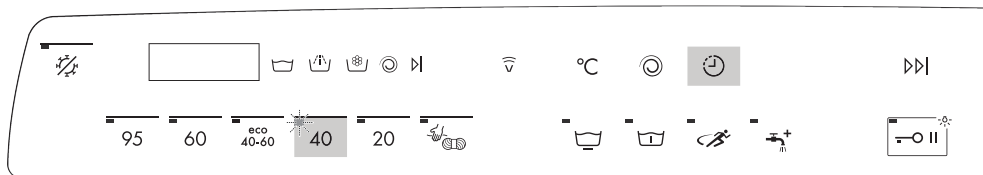



It is possible to change the current setting while a programme is running.

The recommended and maximum settable spin speeds depend on the programme selected.

With «No spinning / Stop after rinsing», the washing remains lying in the water after the final rinse. There is no spinning nor intermediate spinning.


Selecting a delayed start



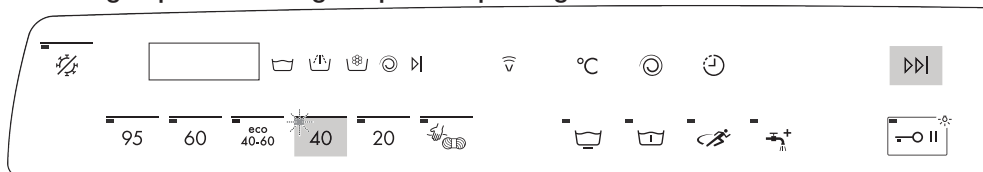
- ▶ Immediately after programme selection, hold the  button depressed or touch repeatedly until the required delayed start duration (max. 24 hours) appears in the digital display.
 - The digital display goes dark.
 - When the delayed start set is up, the programme selected starts automatically.



Washing can be added at any time.


The time remaining to the delayed start can be reduced (in 30-minute intervals) to null by repeatedly touching the  button.



Selecting separate rinsing / separate spinning



- ▶ Select programme.
 - Touch the  button 1×: Rinsing 
 - Touch the  button 2×: Final rinse / Conditioning 
 - Touch the  button 3×: Final spin 

Opening the appliance door during operation

The appliance door can only be opened if the water level and temperature are still low and there is no spinning in progress. As long as the indicator light for the  button is illuminated, the appliance door can be opened.

- ▶ Touch the  button 1x.
 - The appliance changes over to the «Pause» state and the drum illumination comes on.
- ▶ Touch the  button again.
 - The appliance door opens.
 - The digital display flashes.
- ▶ Add or unload wash items.
- ▶ Close the appliance door.
 - The programme is resumed.



In the event of a power failure, the appliance door can only be opened using the emergency door release.

The programme memory ensures that the programme sequence is resumed after a power failure.

5.5 Changing selection

During programme selection

- ▶ Touch another programme button.
 - All settings are cleared.

After a programme has started

The spin speed and temperature can still be changed. To change any other settings, the programme must be aborted.

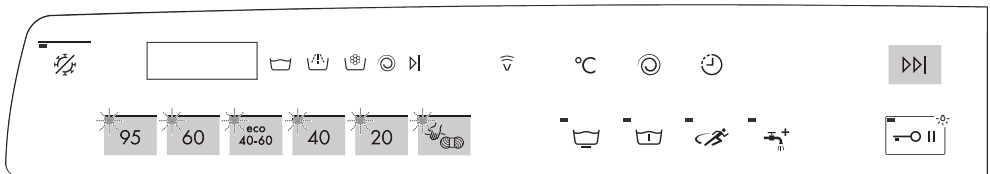
Aborting a programme before time

- ▶ Touch the  button repeatedly until  appears in the digital display for draining.
 - This part of the programme cannot be skipped and will be carried out in full.

5.6 Programme selection with childproof lock activated

How to switch the childproof lock on/off is described in «User settings».

- ▶ Close the appliance door.
 - The following appears in the digital display: 
 - The indicator lights for the programme buttons flash.
- ▶ Hold the desired programme button depressed and at the same time touch the  button.




The appliance can now be operated without regard to the childproof lock until the programme starts.

Aborting a programme

- ▶ Hold the active programme button – the indicator light illuminates – depressed and at the same time touch the ▶▶ button.

5.7 Drum illumination



The drum illumination automatically switches on whenever the appliance door is opened and switches off when it is closed. If the appliance door is left open, the drum illumination switches off automatically within 2 minutes.

- ▶ Touch the  button to switch the drum illumination on or off when the appliance door is open.



5.8 End of programme


Loosening up the washing

Shortly before the end of the programme, the washing is loosened up. This takes about 1–2 minutes.

-  Touch the  button to unload the washing at any time during the loosening-up phase.

With «Automatic door opener OFF»

- When the programme has finished, the following appears in the digital display for 10 minutes: 
- The ▶▶ symbol flashes.
- ▶ Touch the  button.
 - The appliance door opens and the washing can be unloaded.

-  In the event of a power failure, the appliance door can only be opened using the emergency door release.

With «Automatic door opener ON»

- The appliance door opens automatically at the end of the programme.
- The washing can be unloaded.


With «Stop after rinsing»

The washing remains lying in the water after the final rinse. The water must be drained off before the washing can be unloaded.

- ▶ Touch the ▶▶ button 1×.
 - The washing is spun at the spin speed set for the programme selected.
- ▶ Touch the ▶▶ button 2×.
 - Draining without spinning.

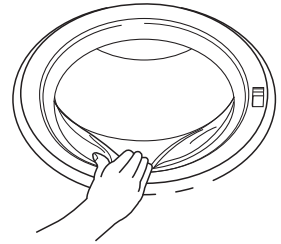
With the **H 60** hygiene recommendation display

It is common nowadays to select programmes with temperatures below 60° C in order to save energy. These achieve perfectly good results with lightly soiled everyday washing. However, washing almost exclusively with low temperatures will result in the formation of foul smelling coatings in the appliance. To prevent this a «hygiene recommendation» appears when it is recommended that one of the following steps be taken for hygiene reasons:

- ▶ With one of the next wash cycles carry out a wash with at least 60°C.
- or:
- ▶ Unload the washing.
 - ▶ Press the  button 1×.
 - The «Appliance hygiene» programme starts.

5.9 At the end of the wash day

- ▶ Clean the detergent compartments.
- ▶ Pull the detergent dispenser drawer out as far as it will go in order for it to dry.
- ▶ Remove any deposits or foreign objects from out of the door seal.
- ▶ Leave the appliance door slightly ajar to allow the washing drum and door seal to dry.







6 User settings

6.1 Adjusting user settings

Providing no programme is running and no error message is displayed, the user settings can be changed with the appliance door open or closed. The procedure is generally the same for all settings.

Changing user settings

- ▶ Hold the  button depressed for 5 seconds.
 - **EEEE** appears in the digital display.
- ▶ Touch the  button repeatedly until the required setting appears in the digital display, e.g.: **---** for childproof lock OFF.
- ▶ To change, touch the **95** button.
 - **---** appears in the digital display for childproof lock ON.
 - The setting is taken over automatically and must not be confirmed.

Exiting user settings



- ▶ Touch the  button repeatedly until the digital display goes out.







If no other button is touched within the next 15 seconds, user settings is exited and the plain text display goes out.



Possible user settings

The following diagram gives an overview of the possible user settings.

- ▶ Hold the  button depressed for 5 seconds.
 -  appears in the digital display.

Childproof lock	▪		: OFF ²
	▪		: ON
 - Automatic door opener








	▪		: OFF ²
	▪		: ON
 - Factory settings

	▪		: No changes
	▪		: Restore


6.2 Childproof lock

The childproof lock is to prevent children accidentally starting or stopping a programme. When the childproof lock is on, a programme can only be started by pressing two buttons simultaneously.








Switching the childproof lock on/off

- ▶ Hold the  button depressed for 5 seconds.
 -  appears in the digital display.
- ▶ Touch the  button repeatedly until the current setting appears in the digital display, e.g.:  for childproof lock OFF.
- ▶ Touch the  button.
 -  appears in the digital display for childproof lock ON.
 - The setting is taken over automatically and must not be confirmed.
- ▶ Touch the  button repeatedly until the digital display goes out.

6.3 Automatic door opener

If the automatic door opener is switched on, the appliance door opens automatically at the end of the programme. Otherwise it remains closed and can be opened by touching the  button.








Switching the automatic door opener on/off

- ▶ Hold the  button depressed for 5 seconds.
 - In the digital display appears: 
- ▶ Touch the  button repeatedly until the current setting appears in the digital display, e.g.:  for automatic door opener OFF.
- ▶ Touch the  button.
 -  appears in the digital display for automatic door opener ON.
 - The setting is taken over automatically and must not be confirmed.
- ▶ Touch the  button repeatedly until the digital display goes out.

² Factory setting

6.4 Restoring factory settings

The factory settings can be restored.

- ▶ Hold the  button depressed for 5 seconds.
 - In the digital display appears: 
- ▶ Touch the  button repeatedly until  appears in the digital display for no change.
- ▶ Touch the  button.
 -  appears in the digital display for restore factory settings.
 - The setting is taken over automatically and must not be confirmed.
- ▶ Touch the  button repeatedly until the digital display goes out.







7 Demo mode

The appliance can be fully operated in the demo mode, but it will not wash.









The demo mode can only be switched on or off when the appliance door is open.

7.1 Switching on

- ▶ Touch the  button.
 - The appliance door opens.
 - The drum illumination switches on.
- ▶ Hold the 20,  and  buttons simultaneously depressed for 10 seconds until the following appears in the digital display: 
- ▶ Touch the  button.
 - In the digital display appears: 
 - The demo mode is switched on.

7.2 Switching off

- ▶ Touch the  button.
 - The appliance door opens.
 - The drum illumination switches on.
- ▶ Press the 20,  and  buttons simultaneously.
 - In the digital display appears: 
- ▶ Touch the  button.
 - In the digital display appears: 
 - The demo mode is switched off.

8 Care and maintenance

Using the correct dosage of detergent will automatically clean the inside of the appliance. Immediately wipe away all traces of detergent with a soft cloth to avoid staining.

8.1 Cleaning intervals

Appliance part	Cleaning interval
Detergent dispenser drawer	<ul style="list-style-type: none"> At the end of the wash day
Water inlet filter	<ul style="list-style-type: none"> When the following appears in the display: R 9
Foreign body trap	<ul style="list-style-type: none"> 1× per month
Drum illumination	<ul style="list-style-type: none"> As required

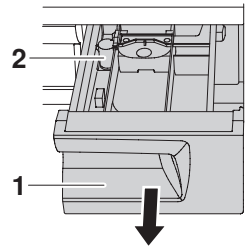
8.2 Cleaning the detergent dispenser drawer

If the normal dosage of washing detergent is used, the compartments in the detergent dispenser drawer are cleaned

by the water flowing in. Wash out the detergent compartments if particularly soiled.

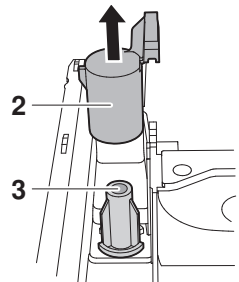
Cleaning the detergent compartments

- ▶ Pull the detergent dispenser drawer **1** out as far as it will go, then lift slightly and remove.
- ▶ Wash out the detergent compartments.



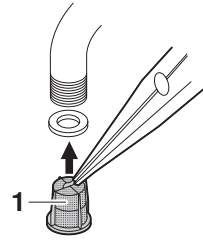
Cleaning the siphon and suction tube

- ▶ Pull the siphon **2** in the fabric conditioner compartment in the direction of the arrow.
- ▶ Clean the siphon **2** and suction tube **3**.
- ▶ Insert the siphon again correctly.



8.3 Cleaning the water inlet filter

To avoid blockages, the filter 1 in the water inlet must be periodically checked and, if necessary, cleaned.



The water inlet should be tested for leaks following maintenance work.

8.4 Emergency draining



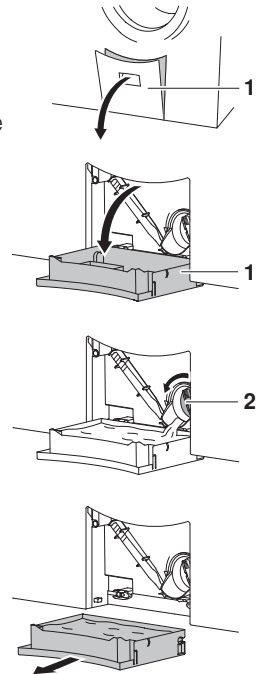
The water in the appliance may be hot. Scalding hazard! Allow to cool down before emergency draining.

In the event of a blocked water outlet or drain pump, a malfunction or a power failure, if there is water still in the appliance it must be drained off as follows:

- ▶ Open the drain tray 1 and fold right down. The drain tray 1 also functions as a receptacle for collecting the water being drained off.
- ▶ Release the foreign body trap 2 slightly by slowly turning it anti-clockwise. Steadily drain off the water.

From time to time the drain tray may have to be emptied.

- ▶ Close the foreign body trap by turning it clockwise and remove the drain tray from the front.
- ▶ Empty the drain tray and then put it back in position (push it straight in until it clicks into position).



When draining off the water, the drain tray can be removed and a larger receptacle used in its place. The appliance can hold up to 30 litres of water.

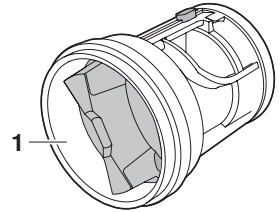
8.5 Cleaning the foreign body trap

The foreign body trap **1** must be periodically cleaned of any deposits.

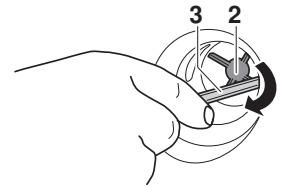


The foreign body trap should also be cleaned after washing e.g. pet blankets or other wash items that cause a thick build-up of fluff.

- ▶ Drain off any residual water, see section on «Emergency draining».
- ▶ Then turn the foreign body trap **1** anti-clockwise and remove. Clean thoroughly.
- ▶ Remove any foreign objects (buttons, coins, etc.).

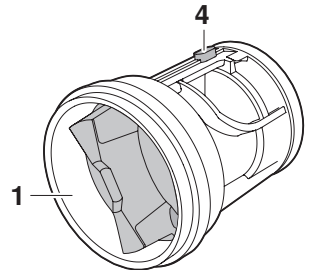


- ▶ Check that the drain pump impeller **2** can turn. Use the emergency door release tool **3** for this.
- ▶ If the impeller **2** does not turn, please contact Customer Services.



The impeller **2** may turn stiffly. This is construction related and does not indicate the presence of any foreign object or defect.

- ▶ Insert the foreign body trap **1** – with the cam **4** pointing upwards – as far as it will go.
- ▶ Then turn the whole thing clockwise as far as it will go.
- ▶ Put the drain tray back and close it to.



8.6 Cleaning the drum illumination

- ▶ If necessary, wipe carefully with a soft cloth.


9 Trouble-shooting

9.1 Error messages



You may be able to trouble-shoot the following malfunctions yourself. If not, note down the error message in full (message, F and E numbers) and call Customer Services.

Display	Possible cause	Solution
A 2	<ul style="list-style-type: none"> ▪ The foreign body trap is clogged or the drain pump is blocked. ▪ The drain hose is bent or kinked. ▪ The outlet or drain trap is clogged. 	<ul style="list-style-type: none"> ▶ Remove the cause of the problem. ▶ Acknowledge the error message by touching the ▶▶ button. ▶ Restart the programme.
A 5	<ul style="list-style-type: none"> ▪ Large items are unevenly distributed in the washing drum. ▪ Pillows or similar items in the wash. ▪ Wash items are tangled. 	<ul style="list-style-type: none"> ▶ Wash large and small items together to reduce the possibility of unbalanced loads forming. ▶ Remove the pillows. ▶ Spin the washing again. ▶ Spin the pillows separately. ▶ Separate the wash items. ▶ Fasten duvet covers and pillow cases. ▶ Spin the washing again.
A 6	<ul style="list-style-type: none"> ▪ The foreign body trap is missing or is not sitting correctly. 	<ul style="list-style-type: none"> ▶ Ensure the foreign body trap is sitting correctly. ▶ Acknowledge the error message by touching the ▶▶ button. ▶ Restart the programme.
A 9	<ul style="list-style-type: none"> ▪ The water tap is turned off. ▪ The mesh filter in the water connection is clogged. ▪ Interruption in the water supply. ▪ The water pressure is too low. 	<ul style="list-style-type: none"> ▶ Resolve the cause of the problem or wait until the water supply is restored. ▶ Acknowledge the error message by touching the ▶▶ button. ▶ Restart the programme.
F 6	<ul style="list-style-type: none"> ▪ Anti-leak protection activated. 	<ul style="list-style-type: none"> ▶ Turn off the water tap. ▶ Note down the error message in full along with the serial number (SN). ▶ Acknowledge the error message by touching the ▶▶ button. ▶ Call Customer Services.
E 77		

Display	Possible cause	Solution
F xx E xxx	<ul style="list-style-type: none"> ▪ Various situations can lead to an «F» message. 	<ul style="list-style-type: none"> ▶ Acknowledge the error message by touching the ▶ button. ▶ Switch off the power supply for about 1 minute. ▶ Switch the power supply back on again and select a new programme. ▶ If the error appears again, note down the error message in full along with the serial number (SN). ▶ Turn off the water tap and disconnect the power supply. ▶ Call Customer Services. <p>If there is still some washing in the appliance:</p> <ul style="list-style-type: none"> ▶ Carry out emergency draining. ▶ Use the emergency door release. ▶ Unload the washing. ▶ Call Customer Services.
U 1 E 27	<ul style="list-style-type: none"> ▪ Faulty electrical connection. ▪ Overvoltage 	<ul style="list-style-type: none"> ▶ Acknowledge the error message by touching the ▶ button. ▶ Switch off the power supply for about 1 minute. ▶ Switch the power supply back on again and select a new programme. <p>If the error appears again:</p> <ul style="list-style-type: none"> ▶ Disconnect the power supply. ▶ Have an electrician check the house installation. <p>If the error appears again:</p> <ul style="list-style-type: none"> ▶ Note down the error message in full and the serial number (SN) and then disconnect the power supply. ▶ Call Customer Services.
----	<ul style="list-style-type: none"> ▪ The childproof lock is switched on. 	<ul style="list-style-type: none"> ▶ See how to operate appliance with childproof lock activated. ▶ Switch the childproof lock off.

Display	Possible cause	Solution
H 04	<ul style="list-style-type: none"> ▪ If there is very heavy foaming during the wash cycle, the programme is automatically extended by an additional rinsing cycle. This improves the wash results, but also increases the duration of the programme. 	<ul style="list-style-type: none"> ▶ Reduce the amount of washing detergent used next time. ▶ Adjust the amount of washing detergent used to the water hardness.
H 05	<ul style="list-style-type: none"> ▪ Large unbalanced load in the washing drum. The appliance tries to improve the distribution of the wash load. The final spin is extended. 	<ul style="list-style-type: none"> ▶ Wash large and small items together to reduce the possibility of unbalanced loads forming.
H 07	<ul style="list-style-type: none"> ▪ Inlet water very cold. Heating is extended. 	<ul style="list-style-type: none"> ▶ No action is necessary.
H 08	<ul style="list-style-type: none"> ▪ Selected programme is intended for a reduced washing load. If there are too many articles, heating and possibly also the rinsing will be extended. 	<ul style="list-style-type: none"> ▶ With the next wash cycle adjust the amount of articles to the max. washing load (see «Programme overview»).
H 60	<ul style="list-style-type: none"> ▪ Hygiene recommendation ▪ No wash cycle has been carried out at a temperature of at least 60 °C for a longer period of time. 	<ul style="list-style-type: none"> ▶ With one of the next wash cycles carry out a programme with at least 60° C. Or: <ul style="list-style-type: none"> ▶ Unload the washing. ▶ Touch the  button 1x. <ul style="list-style-type: none"> – The «Appliance hygiene» programme starts.



9.2 Other possible problems


Problem	Possible cause	Solution
The programme duration is significantly longer than indicated.	<ul style="list-style-type: none"> ▪ Using too much washing detergent. Lengthening the rinsing time. 	<ul style="list-style-type: none"> ▶ Reduce the amount of washing detergent used next time.
	<ul style="list-style-type: none"> ▪ Large unbalanced load in the washing drum. 	<ul style="list-style-type: none"> ▶ Wash large and small items together to reduce the possibility of unbalanced loads forming.
	<ul style="list-style-type: none"> ▪ Inlet water very cold. Heating is extended. 	<ul style="list-style-type: none"> ▶ No action is necessary.
The washing has not been spun or has been spun insufficiently.	<ul style="list-style-type: none"> ▪ The spin speed set is too low. 	<ul style="list-style-type: none"> ▶ Increase the spin speed for the next wash cycle (see page 19).
	<ul style="list-style-type: none"> ▪ Too unbalanced a load in the washing drum. The wash items cannot be more evenly distributed. 	<ul style="list-style-type: none"> ▶ Wash large and small items together.
The appliance vibrates heavily when spinning.	<ul style="list-style-type: none"> ▪ The transport lock has not been removed. 	<ul style="list-style-type: none"> ▶ Remove transport lock (see page 7).
	<ul style="list-style-type: none"> ▪ The feet of the appliance are not properly adjusted. 	<ul style="list-style-type: none"> ▶ Optimize the appliance set-up according to the installation instructions.
	<ul style="list-style-type: none"> ▪ The load could not be optimally balanced in the washing drum. This is not a malfunction. 	<ul style="list-style-type: none"> ▶ Wash large and small items together.
At the end of the programme, the appliance door cannot be opened with the  button.	<ul style="list-style-type: none"> ▪ The appliance door is stuck. 	<ul style="list-style-type: none"> ▶ Press hard against the lock area of the appliance door (i.e. front edge of appliance door). ▶ Touch the  button.
	<ul style="list-style-type: none"> ▪ An interruption in the power supply. 	<ul style="list-style-type: none"> ▶ Use the emergency door release (see page 35).
Water sounds are heard at the end of the programme when the washing drum is turned by hand.	<ul style="list-style-type: none"> ▪ The water that the vanes were filled with to compensate the unbalanced load could not be completely drained before the end of the programme. 	<ul style="list-style-type: none"> ▶ No action is necessary. The expelled water is automatically pumped out and there are no negative consequences.

Problem	Possible cause	Solution
Traces of powder detergent in detergent compartment.	▪ Damp or lumpy washing detergent.	▶ Store washing detergent in a dry place.
	▪ Detergent compartment was damp and a delayed start was selected.	▶ Wipe the detergent compartment dry before adding the washing detergent.
	▪ Water flow pressure is too low.	▶ Open water tap fully.
	▪ Water inlet is scaled up.	▶ Check water inlet and, if necessary, clean the water inlet filter (see page 26). ▶ Clean the injection nozzles above the detergent dispenser drawer.
	▪ The flap for liquid detergent was used.	▶ Lift the flap for liquid detergent upwards and slide it backwards into storage position (see page 15).
Traces of fabric conditioner (softener) or water left behind in the fabric conditioner (softener) compartment	▪ Siphon in fabric conditioner (softener) compartment is missing or not inserted correctly.	▶ Insert the siphon correctly (see page 25).
	▪ The siphon or suction tube is clogged.	▶ Clean siphon and suction tube (see page 25).
Laundry is still dry after programme has finished – no error message.	▪ The demo mode is switched on.	▶ Switch the demo mode off (see page 24).

9.3 Unsatisfactory wash results

Result	Possible cause	Solution
White residue on washing	▪ Despite intensive rinsing, badly soluble compounds in the detergent (zeolites) can be left on the washing.	▶ Shake out or brush the wash items. ▶ Wash the items again with just a little washing detergent. ▶ Use a liquid detergent that does not contain zeolites.

Result	Possible cause	Solution
Grey residue on washing	<ul style="list-style-type: none"> ▪ Grease and dirt particles have not been removed from fabric effectively. ▪ Residue from detergent, limescale and dirt. 	<ul style="list-style-type: none"> ▶ Use more detergent next time. ▶ Use heavy-duty washing detergent. ▶ Adjust amount of detergent to water hardness and degree of soiling of washing (see page 15).
Washing feels hard	<ul style="list-style-type: none"> ▪ Washing drum is overloaded. 	<ul style="list-style-type: none"> ▶ Put less laundry into the washing drum (see page 15).
Washing feels hard	<ul style="list-style-type: none"> ▪ Poor rinse effect through very soft water (below 15 °fH). 	<ul style="list-style-type: none"> ▶ Select the additional  function.
Unsatisfactory wash result using detergent for coloureds	<ul style="list-style-type: none"> ▪ Washing detergent used does not contain bleach. 	<ul style="list-style-type: none"> ▶ Use washing detergent containing bleach (see page 15). ▶ Fruit, coffee and tea stains cannot be removed.
Unsatisfactory wash result using detergent for coloureds	<ul style="list-style-type: none"> ▪ Exceptionally heavily soiled washing. 	<ul style="list-style-type: none"> ▶ Select stronger wash programme.
Unsatisfactory wash result using liquid detergent	<ul style="list-style-type: none"> ▪ Liquid detergent does not contain bleach. 	<ul style="list-style-type: none"> ▶ Use washing detergent containing bleach (see page 15). ▶ Fruit, coffee and tea stains cannot be removed.
Soap deposits on washing	<ul style="list-style-type: none"> ▪ Water hardness is too high. 	<ul style="list-style-type: none"> ▶ Soap detergent should only be used if the water hardness is below 25 °fH (see page 15).
Colour run	<ul style="list-style-type: none"> ▪ Non-fast colours in the wash. 	<ul style="list-style-type: none"> ▶ Wash white and coloured textiles separately. ▶ Follow fabric care labels.
Colour run	<ul style="list-style-type: none"> ▪ Items in the wash whose colour has run. 	<ul style="list-style-type: none"> ▶ Empty garment pockets.
Unsatisfactory rinsing performance	<ul style="list-style-type: none"> ▪ Too much washing detergent. 	<ul style="list-style-type: none"> ▶ Adjust washing detergent dosage to water hardness and degree of soiling (see page 15).
Unsatisfactory rinsing performance	<ul style="list-style-type: none"> ▪ Very soft water (below 15 °fH). 	<ul style="list-style-type: none"> ▶ Use the additional  function.

Result	Possible cause	Solution
Fabric stains	<ul style="list-style-type: none"> ▪ Rust stains. ▪ Chemical effect. ▪ Residues from hair care products, cosmetics and plants can react with the suds to cause a chemical reaction that can result in staining. 	<ul style="list-style-type: none"> ▶ Brush out pockets in garments. ▶ Wash items with metal parts separately.
Holes, rips or tears	<ul style="list-style-type: none"> ▪ Items in the wash with zips or hooks open. 	<ul style="list-style-type: none"> ▶ Fasten zip fasteners and hooks before washing. ▶ Wash delicates in a laundry bag or pillow case. ▶ Turn pockets inside out. ▶ Empty garment pockets.
	<ul style="list-style-type: none"> ▪ Chemical effect of washing detergent. ▪ Fabric quality, wear and tear, weathering of fibres. 	<ul style="list-style-type: none"> ▶ Do not put washing detergent directly onto the laundry.
	<ul style="list-style-type: none"> ▪ Washing drum damaged by foreign objects (e.g. nails, paper clips, etc.). 	<ul style="list-style-type: none"> ▶ Inspect washing drum for foreign objects and damage. ▶ Remove any foreign objects. ▶ Call Customer Services if the washing drum is damaged.
Fabric wear	<ul style="list-style-type: none"> ▪ Washing drum overloaded. 	<ul style="list-style-type: none"> ▶ Put less laundry into the washing drum (see page 15).
	<ul style="list-style-type: none"> ▪ Friction between fabrics during washing. 	<ul style="list-style-type: none"> ▶ Select the additional  «Easy care» programme (see page 18).
	<ul style="list-style-type: none"> ▪ Pilling. 	<ul style="list-style-type: none"> ▶ Turn items inside out before washing.

9.4 Opening the appliance door in the event of a power failure

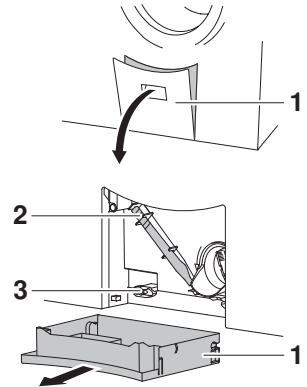


Ensure that the washing drum is stationary. Do not touch the drum while it is still in motion – risk of serious injury.

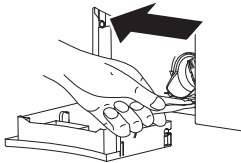


If the emergency door release tool **2** is missing, a screw driver can be used instead.

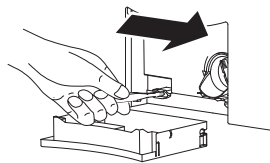
- ▶ Turn off water tap.
- ▶ Disconnect the appliance from the electricity supply.
- ▶ Open the drain tray **1** and fold right down.
- ▶ If necessary, carry out emergency draining.
- ▶ Remove the drain tray **1**.
- ▶ Remove emergency door release tool **2** from fastening.
- ▶ Insert the emergency door release tool **2** into the opening cap **3** and turn in the direction of the arrow.
 - The appliance door springs open.



Door hinged left



Door hinged right



10 Washing tips

10.1 Fabric care symbols

To wash items correctly, please follow the fabric care symbols on the labels of the wash items.




10.2 Washing detergent

The wash temperature selected should agree with the recommended temperature range of the washing detergent to ensure the washing detergent is at its most effective.

10.3 General tips

- Wash white and coloured textiles separately.
- Empty pockets and turn inside out. Remove any foreign objects (coins, nails, paper clips, etc.).
- Empty and brush out pockets of work overalls worn in the metal industry (metal shavings can damage the washing and cause rust stains).

10 Washing tips

- Fasten duvet covers and pillow cases; close zips and hook and eye fasteners; fasten cloth belts and apron ties.
- Wash smaller items (e.g. nylon tights, belts) and items with zips and hooks in a washing net or cushion cover.
- Remove stains before washing using a suitable stain remover.
- Pre-treat heavily soiled areas (collars, cuffs, etc.) with soap, special detergent or paste.
- For normally or heavily soiled washing, select the additional  pre-wash programme or select a heavier degree of soiling.
- Wash woollens and other textiles with the  fabric care symbol using the  Hand wash programme only. Use detergent suitable for woollens and delicates.
- Textiles that are covered in animal hair, such as dog or horse blankets, should be brushed out before washing.



10.4 Net curtains

If washing curtains made from mixed or man-made fibres:

- Ask the retailer whether the curtains are machine washable and, if so, at what water temperature.
- Fill the washing drum only a quarter full.
- Tie up metal rollers and plastic sliders using an open weave fabric.
- Use a mild detergent (use sparingly due to foaming).
- With older, faded curtains, the material is weaker and may be easily damaged if machine washed.

10.5 Energy and water economy

General tips

- Wash cotton textiles with the  or  fabric care symbol together in the ^{eco} 40-60 programme for optimal energy efficiency.
- The most efficient programmes in terms of energy and water consumption are generally those that wash at lower temperatures and longer duration.
- Use the maximum wash load capacity of the particular programme.
- Select «Pre-wash» only for washing that is heavily soiled or stained.
- For lightly soiled washing without staining select the main 20 programme or the additional «Sprint» function.

Spin speed

The energy consumption, noise and remaining moisture content of subsequent tumble drying depend on the spin speed set. The higher the spin speed in the spinning phase, the higher the noise and the lower the remaining moisture content of the washing at the end of the programme.

rpm	1500	1400	1200	1000	800	600	400
Remaining moisture content (cottons)	~44%	~47%	~52%	~60%	~70%	~90%	~110%

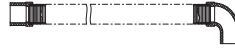
Automatic door opener

Use the appliance with the automatic door opener switched on. When the appliance door opens the appliance immediately enters the lowest possible stand-by power consumption state.

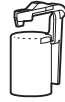
11 Spare parts

Please give model number and exact designation when ordering parts.

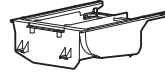
Drain hose 1.5 m / 4.0 m



Siphon for fabric conditioner (softener)



Detergent dispenser drawer



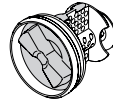
Flap for liquid detergent



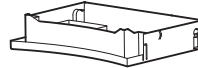
Emergency door release tool



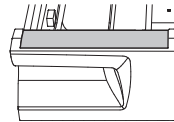
Foreign body trap



Drain tray



Quick operating instructions



V-ZUG Ltd provides spare parts for 15 years after the making available on the market of the last appliance with this type designation. Deviations from this are subject to consideration of and compliance with the applicable ecodesign regulations on the availability of spare parts.

Further spare parts can be purchased from the spare parts shop at www.vzug.com.

12 Technical data

12.1 Dimensions

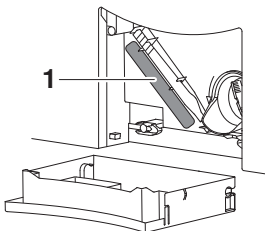
Height:	90 cm
Width:	66 cm
Depth:	68 cm
Empty weight:	79 kg
Dry load capacity:	8 kg

12.2 Plumbing in

Connection to water supply:	Cold water G ³ / ₄ "
Permitted pressure of water supply:	0.1–1.0 MPa (1–10 bar)
Max. pumping height of drain pump:	1.0 m

12.3 Electrical connection

See identification plate 1

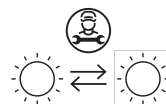


12.4 Light sources



Light sources may only be replaced by a service technician.

This product contains a light source of energy efficiency class E.



12.5 Spin speed

400, 600, 800, 1000, 1200, 1400, 1500 rpm

12.6 Note for testing institutes

Set to the standard programmes according to EN 60456:

- ▶ Close the appliance door.
- ▶ Touch the ^{eco}40-60 button.
 - The programme starts automatically after 20 seconds.

12.7 Consumption values

Programme	A) [kg]	B) [h:min]	C) [kWh/cycle]	D) [l/cycle]	E) [°C]	F) [%]	G) [rpm]
eco 40-60	8	3h38	0.86	59	36	50	1500
eco 40-60	4	2h45	0.56	43	36	50	1500
eco 40-60	2	2h45	0.17	31	23	52	1500
Coloureds 20 °C, lightly soiled ³	8	0h57	0.3	70	20	56	1200
Coloureds 60 °C, lightly soiled ³	8	1h13	1.3	65	55	56	1200
Woollens 30 °C ³	2.5	0h47	0.3	52	29	83	800
Sprint 30 °C ³	2.5	0h29	0.3	40	26	66	1200
Coloureds 40 °C, heavily soiled ³	8	2h03	0.9	80	40	56	1200

A) Rated capacity [kg]

B) Programme duration [hours and minutes]

C) Energy consumption [kWh/cycle]

D) Water consumption [litres/cycle]

E) Maximum temperature reached for minimum 5 minutes inside the laundry being treated in the washing cycle [degrees Celsius]

F) Remaining moisture content after the washing cycle [percent]

G) Spinning speed at which remaining moisture content F) was achieved [rpm]

12.8 VAS Vibration Absorbing System

As the washing drum starts to spin, if the control system detects that the load is out of balance it will interrupt the spinning action once or more. In this case, the appliance tries to improve the distribution of the wash load in the washing drum.

When spinning, at all spin speeds the load is, where necessary, actively balanced in the washing drum, whereby the hollow vanes are filled with the necessary quantity of water. This ensures optimal care and draining of the washing.

12.9 Water and energy economy

During the first few minutes of a programme running, sensors automatically determine the type and the size of the load being washed.

Water levels are then optimally adjusted to the wash load so that only the strict amount of water needed is used.

³ Indicative values

13 Disposal

13.1 Packaging



Never allow children to play with packaging material due to the danger of injury or suffocation. Store the packaging material in a safe location or dispose of it in an environmentally-friendly way.


13.2 Safety

Render the appliance unusable to prevent accidents caused by improper use (e.g. through children playing):

- ▶ Disconnect the appliance from the mains. With a fixed appliance, this is to be carried out by a qualified electrician. Then cut the mains cable off flush with the appliance.
- ▶ Remove or disable the lock on the appliance door.

13.3 Disposal



-  The «crossed out wheeled bin» symbol requires the separate collection of waste electrical and electronic equipment (WEEE). Such equipment can contain hazardous, environmentally harmful materials.
- These appliances are to be handed over to a designated collection point for the recycling of electrical and electronic equipment and must not be disposed of with unsorted household waste. And in this way, you will be helping to protect resources and the environment.
- For more information, please contact the local authorities.

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15 Service & Support



The «Trouble-shooting» section gives you valuable tips on how to deal with minor malfunctions yourself, saving you the time and trouble of calling out a service technician and any cost that goes along with it.

Information on the V-ZUG warranty can be found at www.vzug.com →Service →Warranty information. Please read this information carefully.

Please register your V-ZUG appliance straightaway:

- online at www.vzug.com →Service →Online warranty registration or
- using the enclosed registration card.

This will allow you to take advantage of the best possible support in the event of a fault in the appliance during the guarantee period. You will require the serial number (SN) and appliance designation to register your appliance. You will find them on the identification plate of your appliance.

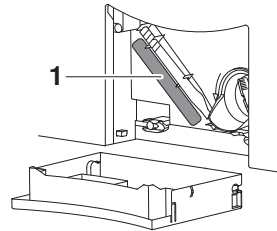
My appliance information:

SN: _____ Appliance: _____

Please have this appliance information to hand when contacting V-ZUG. Thank you.

Identification plate

- ▶ Open up drain tray.
 - The identification plate **1** is located below the emergency door release tool.



Your repair order


Call the free service number 0800 850 850 to contact your nearest V-ZUG service centre. You can arrange an on-site visit by us by phone if you wish.

General queries, accessories and service agreement

V-ZUG will be happy to help you with any general administrative or technical queries, to accept your orders for accessories and spare parts and to inform you about our progressive service agreements. You can contact us by calling tel. +41 58 767 67 67 or by going to our website at www.vzug.com.

Quick instructions

Please first read the safety precautions in the operating instructions!

- ▶ Switch on the appliance and turn on the water tap.
- ▶ Open the appliance door by touching the  button.
- ▶ Load the washing and then close the appliance door.
- ▶ Pull the detergent dispenser drawer out and add the washing detergent.
- ▶ Push the detergent dispenser drawer back in.
- ▶ Select programme.
- ▶ If required, select any additional programme/functions.
 - The appliance starts automatically after about 20 seconds.

When programme has finished:

- ▶ Touch the  button and unload the washing.

At the end of the wash day:

- ▶ Clean the detergent dispenser drawer if necessary.
- ▶ Push the appliance door to, but do not close.



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V-ZUG Ltd, Industriestrasse 66, CH-6302 Zug
Tel. +41 58 767 67 67, Fax +41 58 767 61 61
info@vzug.com, www.vzug.com
Service Centre: Tel. 0800 850 850

